

INCIDENT RESPONSE

Time is of the essence when under attack. Our team of experts can measure the scope of an incident and immediately respond to maintain the integrity of your digital environment.



REVOLUTIONARY THINKING,
EVOLUTIONARY PROCESSES.

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HAVING AN INCIDENT RESPONSE PLAN IS AN INTEGRAL ASPECT OF ANY CYBERSECURITY STRATEGY.

Although the hope is always to avoid an attack, the reality is they happen. If not dealt with effectively, even a minor attack can have far-reaching consequences.

Our Incident Response service gives you the resources to quickly identify the scope of an attack and immediately begin to remediate and re-secure your compromised equipment. This solution combines leading technology with our extensive expertise to significantly reduce the impact on business continuity, as well as financial and company reputation loss.

KEY BENEFITS OF INCIDENT RESPONSE

- ✓ Streamlined mitigation through speed and efficiency.
- ✓ Strengthens security response through intelligence-led actions.
- ✓ Stronger IT compliance with recommendations that prevent events recurring.
- ✓ Reduces the impact of data exfiltration with prompt and accurate remediation.
- ✓ Peace of mind knowing you're in trusted and knowledgeable hands.

HOW WE HELP YOU

ACT QUICKLY

When a breach occurs, our team quickly identifies the malicious activity and begins work to remediate the attack. This quick action minimises the time an attacker is active, preventing any further loss of data.

REDUCE RISK

Our Incident Response Service gives you access to highly specialised experts the moment you need them. Our team's expertise covers all areas of cyber security, ensuring your organisation is in trusted and knowledgeable hands.

QUALITY REPORTING AND RECOMMENDATIONS

Our solution provides comprehensive reporting to identify how and why an incident occurred, enabling your team to thoroughly understand the malicious activity and provide recommendations to help prevent the incident from reoccurring.

AVOID COSTS AND FURTHER LOSSES

With our service, your organisation can avoid costs associated with hiring and training an incident response team. Moreover, when a breach occurs, our service ensures that your digital environment is secured quickly to minimise further breaches or losses.

REVOLUTIONARY THINKING, EVOLUTIONARY PROCESSES.

We are a multi-disciplinary team of innovative thinkers who use a no-nonsense approach to always find the right network security solution for your business, which means playing chess, not checkers to achieve the right outcomes.

TECHNOLOGY AND PEOPLE

Our strong customer relationships stem from a commitment to always advise on fit for purpose technology, and doing right by our customers.

ACCURATE AND PROACTIVE

We deliver real-time alerts and reports to help you achieve proactive transformation and monitoring to mitigate issues in alignment with attack surface management to maintain business-as-usual across your digital environment.

STRATEGIC PARTNERSHIPS

Through our strong business and vendor partnerships, we have the breadth of knowledge and expertise to help you deal with any scenario as soon as it happens. We provide you with the expertise and flexibility to get the results you need through a strategic approach.



MITIGATE RISK WITH INTELLIGENTLY SECURE SERVICES

To learn more about our Incident Response service
or discuss your technology and business needs,
reach out to the RIOT team today.

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