



# MANAGED SERVICES

Robust and responsive managed services for  
enterprise and industrial digital environments.



**RIOT**

REVOLUTIONARY THINKING,  
EVOLUTIONARY RESULTS.

[riotsolutions.com.au](http://riotsolutions.com.au)

# WITH TECHNOLOGY'S PERVASIVE NATURE CONNECTING US TO CUSTOMERS AND INTEGRATED IOT, PEOPLE NOW HAVE MORE ACCESS TO MULTIPLE DIGITAL PLATFORMS, ANYWHERE, ANY TIME.

As a result, your business is more susceptible to security weaknesses and the threat actors who attempt to exploit and leverage access to your environment and data.

Protecting your digital assets requires a strategic approach to address security threats. RIOT, through our flexibility and customer partnering, can provide you with security assurance to increase your business' digital maturity. We use visibility and intelligence systems to provide a comprehensive overview of the cyber threat landscape, allowing your business to gain back control of what's happening in your digital environment.

Whether we are providing an extension to your existing support capabilities or managing your security visibility or incident response services, we can proactively monitor and enhance the ongoing performance of your digital environment.

## KEY BENEFITS OF MANAGED SERVICES

- ✓ Stay ahead of cyber attacks with comprehensive threat intelligence.
- ✓ Reduce capex outlays and the need for excess internal resources.
- ✓ Enhance productivity with scalable and flexible solutions designed to remediate incidents in real-time.
- ✓ Align Security & Strategy through defined solutions tailored to your unique policies and procedures.
- ✓ Get on top of compliance to enhance trust from your customers and regulatory bodies.

# HOW WE HELP YOU

## MANAGED DETECTION & RESPONSE (MDR)

We provide end-to-end solutions through our Security Analysts, using state-of-the-art software and automation through our Security Operations Centre (SOC) to deliver the highest quality service with the inclusion of:

- SIEM & Threat Intelligence
- Phishing-as-a-Service
- Dark Web Intelligence
- Incident Response
- Endpoint-as-a-Service

## MANAGED SECURITY SERVICES (MSS)

We combine leading technology with extensive expertise to proactively identify and provide actionable intelligence to help protect your most critical systems and data. Our Managed Security Services (MSS) include:

- Managed Firewall
- Managed Advanced Security
- Managed Email

## MANAGED ICS/OT ASSET VISIBILITY

With a comprehensive and deep skillset in managing high-risk environments, RIOT delivers expertise across ICS/OT protection and compliance. Our team of specialists can defend your ICS environment, keeping your operational environments safe and secure through the inclusion of:

- Asset Discovery
- Managed Vulnerability

## VULNERABILITY MANAGEMENT AS A SERVICE

RIOT can pinpoint the vulnerabilities that pose the most significant risk to your critical digital services by combining attack surface visibility with attack vector analytics. Our service includes:

- Identification
- Prioritised asset remediation
- Reporting
- Evaluation

## RIOT MANAGED SERVICES MATURE YOUR SECURITY POSTURE

By combining our Managed Services to suit your requirements, you can realise a comprehensive application of security controls and reporting to develop evolving maturity of your security posture and reduce your organisation's attack surface.

### ASSET DISCOVERY

Audit and reporting of your IT and OT asset vulnerabilities.

### MANAGE ATTACK VECTORS

Guidance and expertise to help you mitigate social engineering and endpoint threats.

### VISIBILITY, CONTROL, THREAT INTELLIGENCE

24/7 monitoring for reduced time to detect security incidents

### INCIDENT READINESS

Real-time response services delivering cyber incident response management

### ATTACK SURFACE REDUCTION

Identification and remediation of your vulnerabilities.

# REVOLUTIONARY THINKING, EVOLUTIONARY RESULTS.

We are a multi-disciplinary team of innovative thinkers who use a no-nonsense approach to always find the right network security solution for your business, which means playing chess, not checkers to achieve the right outcomes.

## TECHNOLOGY AND PEOPLE

Our strong customer relationships stem from a commitment to always advise on fit for purpose technology, and doing right by our customers.

## ACCURATE AND PROACTIVE

We deliver real-time alerts and reports to help you achieve proactive transformation and monitoring to mitigate issues in alignment with attack surface management to maintain business-as-usual across your digital environment.

## STRATEGIC PARTNERSHIPS

Through our strong business and vendor partnerships, we have the breadth of knowledge and expertise to help you deal with any scenario as soon as it happens. We provide you with the expertise and flexibility to get the results you need through a strategic approach.

## BOOST YOUR DIGITAL MATURITY WITH INTELLIGENTLY SECURE SERVICES

To learn more about our Managed Services or discuss your technology and business needs, reach out to the RIOT team today.

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